

## Contact

+919611166963 (Mobile)  
nil\_koushik@hotmail.com

[www.linkedin.com/in/koushikmanna](https://www.linkedin.com/in/koushikmanna) (LinkedIn)  
[koushikda.com](https://koushikda.com) (Blog)

## Top Skills

Product Delivery  
Engineering Leadership  
Android

## Languages

Hindi  
Bengali  
English

## Certifications

MCPS: Microsoft Certified Professional  
Google Cloud Fundamentals: Core Infrastructure  
Cloud Architecture: Design Decisions  
Adapting Leadership to Behavioral Styles  
Exam 480: Programming in HTML5 with JavaScript and CSS3

# Koushik Manna

Head of Unified Commerce @ Decathlon Sports India | Retail/B2C/B2B/B2B2C E-Commerce Platform Architect | MCPS, TOGAF® 9 Certified Enterprise Architect  
Greater Bengaluru Area

## Summary

With 16+ years in technology leadership, I specialize in digital transformation and building scalable, customer-centric platforms. As Head of Unified Commerce at Decathlon Sports India, I lead B2C, B2B, Quick Commerce, and Retail storefronts, managing cross-functional teams and overseeing budgeting, planning, and innovation. Previously at Jio Platforms, I scaled seller and B2B commerce platforms for 17K+ sellers and 6L+ customers, architecting mobile apps, microservices, and API gateways integrated with leading cloud and ERP solutions. My career spans impactful roles at GE, IBM, and Symmetrix Systems, consistently aligning technology investments with business goals to drive operational excellence and growth. Beyond leadership, I continue to stay hands-on with coding, ensuring I remain deeply connected to technology and craft solutions in a thoughtful, elegant way.

## Experience

**Decathlon**  
Senior Engineering Manager  
May 2024 - Present (1 year 10 months)  
Bengaluru, Karnataka, India

As Head of Unified Commerce at Decathlon Sports India Pvt Ltd, I drive digital transformation across B2C, B2B, Quick Commerce, and Retail storefronts to deliver seamless customer experiences. I lead a large cross-functional team spanning mobile, web, and backend technologies while overseeing budgeting, resource planning, and execution. My focus is on innovation, leveraging emerging technologies to build scalable, secure, and customer-centric solutions. By aligning technology investments with business goals, I ensure operational excellence and sustainable growth across diverse commerce channels.

Jio Platforms Limited (JPL)

5 years 10 months

**Group Engineering Manager**

April 2021 - May 2024 (3 years 2 months)

Bengaluru, Karnataka, India

I was leading Seller platform (seller.ajio.com) with 17K+ sellers (Ajio B2C and B2B), 6L+ Customers facing B2B Storefront Apps (ajibusiness.com), Applications for 7K+ Internal and field Employees. Handling Change, Incident, Problem & processes management. Application owner of 6 Flutter mobile Apps, 4 Web/Mobile UI Applications and 3 Microservices with multiple Engineering managers and Teams. Built Scalable API Gateway with support of GraphQL Federation and Microservices, JWT & Basic Auth. Involved in multiple platform integration projects with Akamai, Google Cloud, Azure and third-party ERPs.

**Engineering Manager**

June 2019 - April 2021 (1 year 11 months)

Bengaluru Area, India

**Staff Engineer**

August 2018 - June 2019 (11 months)

Bengaluru Area, India

**GE Oil & Gas**

**Senior Software Engineer**

January 2017 - August 2018 (1 year 8 months)

Bengaluru, Karnataka, India

Worked as Individual Contributor. Prototyping & architecting Mobile, Nodejs and UI Apps was main deliverables. Developed SWIRL Application framework using Angular & PolymerJS, where user can create their own dashboards using various type of components. Developed Hive Query Editor for PrestoDB using NodeJS, Angular and Elastic Search, where user can create query on registered API and RDBMS. Built Mobile Architecture for Mobile SWIRL using Predix Mobile. Delivered prototype for Live Drawing on WebRTC video communications.

(Framework developer, Angular, Polymer Web component, NodeJS, WebRTC, IIOT, CouchDB, Predix Industrial Cloud, Predix Mobile Professional)

**IBM**

**Technical Lead**

April 2012 - December 2016 (4 years 9 months)

Bengaluru, Karnataka, India

Lead five members team also was working as Individual Contributor and Tech expert for multiple teams. Lead developer and designed architecture for IBM Sales Chat (One of the Top 5 projects of CEO) frontend. Assisted and worked with cross country teams (US, Mexico, Romania, and China) as UI framework and NodeJS Specialist. Global trainer on IBM Cloud and Dojo framework, Contributor for IBM Technology Adoption Program (TAP).  
(JavaScript Framework Expert, NodeJS, PHP, MySQL, IBM Mobile first, IBM Dash DB(DB2), Cloudant NoSQL DB, IBM Cloud Professional)

**Symmetrix Systems Pvt Ltd**

**Web Developer**

March 2009 - April 2012 (3 years 2 months)

Kolkata, West Bengal, India

I Was part of the organisation from its first month. Learned & developed More than 50 websites from scratch using PHP, MySQL & Frontend Web technologies. Developed applications like intranet email client, WordPress and Video Blogs.

(jQuery Expert, PHP, MySQL, Zend MVC, WordPress professional)

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## Education

**Manipal University Jaipur**

Master of Computer Applications - MCA, Computer Engineering · (September 2021 - November 2023)

**SMUDE**

BCA · (2010 - 2013)

**Rajnagar Biswambhar High School**

HS, Science · (2002 - 2005)